

Annual review

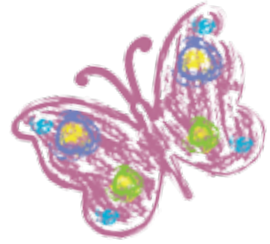
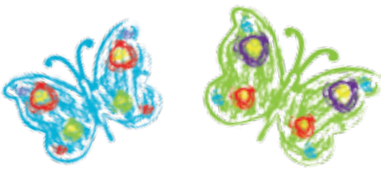
In order to ensure that Northern Ireland Children's Hospice meets the appropriate care needs of each child and young person an annual review is carried out. This review panel includes nursing, social work and medical staff. Families will be reminded when the review is due and if appropriate, they will be invited to attend.

Following a child's annual review it may become clear that their condition has changed significantly. This may be due to a change in diagnosis or because a life-threatening illness has been successfully treated. If this happens, further information will be sought from the child's doctors and a formal review will be arranged. If a formal review is necessary the family will be invited to attend.

Following consideration of all the available information the formal review panel may decide that either:

- The child and family will continue to be supported by Northern Ireland Children's Hospice.
- The child no longer meets the criteria for Northern Ireland Children's Hospice services and will be discharged.





We recognise that the withdrawal of a service, however sensitively managed, can be traumatic for families. If the decision has been made that a child is to be discharged this will be done on a planned basis, usually within three months of the formal review. The family will be kept informed at all stages and any fears and anxieties will be addressed.

Appeals process

The review panel aims to treat all families fairly when considering whether a child or young person meets the criteria for Northern Ireland Children's Hospice. Should any family feel they have been dealt with unfairly by the review panel, they may ask the panel to reconsider their decision. If following consideration of any new information, the review panel does not alter the original decision, the family may pursue their concerns through the formal complaints process. This process is fully explained in our 'Complaint or Concern' leaflet.

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