

Can I request a Hospice at Home session?

To request a Hospice at Home session, you can call your Hospice at Home Co-ordinator in advance, giving details of the time and date you require care for your child. We will then make every attempt to meet your request.

What happens if I need to cancel a Hospice at Home visit?

You can cancel a Hospice at Home shift by calling your Hospice at Home Co-ordinator or by calling Horizon House on 028 9077 7635.



Northern Ireland Children's Hospice

Northern Ireland Children's Hospice cares for over 250 children, young people and their families living in Northern Ireland. Care is provided in the two Children's Hospice buildings; Horizon House in Newtownabbey and Horizon West in Fermanagh. Care is also provided in the family home. We are a nurse led service who work with local GP's and Health and Social Care Trusts to ensure that specialist care is provided to the families who rely on our services.

Northern Ireland Children's Hospice
18 O'Neill Road
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T: 028 9077 7635

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Information for families

Hospice at Home



Northern
Ireland
Children's
Hospice

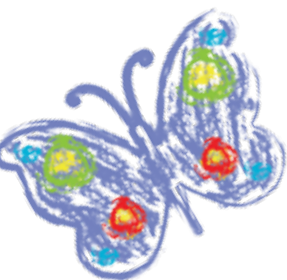
“Hospice at Home gives us peace of mind – leaving our child with the knowledge that she is in capable and caring hands. We are able to have a worry free time and it gives our family time to unwind.”

Stewart Family

This leaflet will give you information on our Children’s Hospice at Home service. We understand that for many families care at home is the preferred option which is why we aim to provide specialist care to your child in the comfort of your home environment or community setting.

Who is involved in the Hospice at Home service?

- The Children’s Hospice Nurse Specialist or Community Nurse who has been assigned as your key worker
- Staff Nurses and Healthcare Assistants
- A Hospice at Home Co-ordinator



What is the Hospice at Home Service?

Our Hospice at Home service provides practical care and support to families in their own home or community setting. The service offers:

- Planned short breaks
- Emergency respite
- Symptom management
- End of life care

We understand that children have more than just medical needs which is why we include opportunities for:

- Play
- Complementary therapies
- Music therapy

Care is flexible and tailored to each individual child’s needs.

We work in partnership with local Health and Social Care Trusts to offer the Hospice at Home service across Northern Ireland.

“I don’t know what I would do without the Hospice at Home service. I can relax knowing that my son is safe and well looked after. It gives me the chance to get the shopping, go to the dentist or even just get the housework done.”

Evans Family



How can I access the Hospice at Home service?

Referral to this service can be made by your key worker who will introduce your family to a member of staff who is trained to meet your child’s needs.

Your key worker will advise you how to contact the Hospice at Home Co-ordinator. Their job is to allocate Hospice at Home care sessions to each family, dependent on the availability of care staff.

Once you have been introduced to the Hospice at Home staff who will be involved in your child’s care, you can then begin to receive the service.